



Oral Health and Hygiene Practices of Sanitation Workers in Educational Settings of Lucknow: A Questionnaire Study

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ABSTRACT:

Aim: To evaluate the knowledge, Attitude and practice (KAP) of oral hygiene of sanitary workers.

Materials and Methods: This cross sectional, KAP study was conducted among 400 sanitary workers of different educational settings of BBD University, Lucknow. Out of total sample collected 199 were males and 201 were females. Simple random sampling was done from all the sanitary workers. Total of 50 participants were recruited for the pilot study to check the feasibility of the study. All the participants were given a questionnaire with 20 variable, close ended, self administered questions. The first, second and third part of the questionnaire consisted of questions related to knowledge, attitude and practices of sanitary workers related to oral hygiene along with their prejudice beliefs for oral hygiene respectively. For each closed- ended question, scores were assigned to the response options in a descending order; 3 to the first response, 2 to the second and 1 to the third, irrespective of scientific appropriateness. The total KAP score was calculated by summing the scores across all questions for each participant.

Statistical Analysis and Results: Results clearly showed maximum population consisted of 20-50 years while the least were above 50 years. Among the study subjects, several gender-based differences in knowledge, attitude, and practice (KAP) scores were observed. The choice of oral hygiene tool showed a significant variation, with a higher proportion of females (95.0%) preferring toothbrushes compared to males (77.9%), while the use of neem stick and salt was more common among males ($p=0.001$). Brushing frequency also differed, as a greater percentage of females reported brushing twice daily (73.1%) compared to males (63.3%) ($p=0.023$). The majority across all age groups preferred the toothbrush as the ideal oral hygiene tool, with no significant difference between groups ($p=0.823$). Awareness that sweets increase caries risk was significantly higher in the youngest age group (30.4%) compared to older groups ($p=0.049$). Brushing twice daily was more frequently reported among the younger participants (70.9%) compared to older age groups ($p=0.046$).

Conclusion: Within the limitations of the study, authors stated that this comprehensive analysis confirms that knowledge, attitude, and practice gaps in oral health are persistent and multi-factorial among health and sanitation workers in Lucknow and similar populations. Younger, better-educated groups perform better, but



misconceptions and poor practices are widespread. The resulting high burden of oral diseases and addiction signals a need for renewed and sustained oral health promotion, tailored to demographic profiles and reinforced through multilevel behavioural change interventions.

Introduction

Oral health plays a crucial role in maintaining an individual's overall wellbeing, encompassing not just physical health but also psychological and social aspects. The mouth is often considered the gateway to the body and maintaining good oral hygiene is essential for preventing diseases that can affect other parts of the body. Poor oral health can lead to pain, infection and difficulty eating and speech issues, all of which impact quality of life. Beyond physical discomfort, oral health problems can affect self-esteem and social interactions, underscoring its holistic importance.¹ Dental caries is a worldwide disease that affects people in all parts of the world regardless of their socioeconomic status. It is a multifactorial disease in which key components are host (individual's teeth and oral environment), microbiota (bacterial colonization) and substrate (dietary sugars, especially fermentable carbohydrates).² In India, recent studies highlight a high prevalence of dental caries across all age groups, estimated at around 50-85%, depending on regional and socio-demographic variations. This high prevalence indicates that dental caries affects a vast majority of the population, regardless of socioeconomic status. In children, the burden is especially alarming with early childhood caries rates reported up to 60%, which can affect nutrition, growth and development.³⁻⁷ According to a joint committee report by the world Health organization (WHO) and the international labour organization (ILO), occupational health is defined as the promotion and maintenance of the highest degree of physical, mental and social wellbeing of workers in all occupations. It involves preventing occupational risks and diseases including those that affect oral health. For many workers, oral health is a neglected component of occupational health despite its substantial impact on overall health and productivity.⁸⁻⁹ The present study was designed to explore the knowledge, attitude and practices (KAP) regarding oral health among sanitary workers in educational settings of Lucknow. This occupational group is targeted due to their pivotal yet underserved role in the community and the lack of focused oral health data for this demographic. Evaluating their oral health awareness and behaviours will help guide tailored interventions and public health policies to improve oral hygiene and reduce disease burden in this essential workforce.

Aim & Objectives

Aim: To evaluate the knowledge, Attitude and practice (KAP) of oral hygiene of sanitary workers.

Objectives:

1. To assess the impact of educational qualification on oral health and hygiene practices among sanitation workers.
2. To assess the relationship between prejudice beliefs and oral health practices.
3. Compare oral health practices and knowledge between male and female sanitation workers.

Materials and Methods

This cross sectional, KAP study was conducted among sanitary workers of different educational settings of BBD University, Lucknow. The study population was consisted of 400 sanitary workers working in BBD University, Lucknow. Out of total sample collected 199 were males and 201 were females. Inclusion criteria 1) Both genders [age between 20-60 years] 2) Participants who agreed to take part in the study 3) Participants present on the day when the study was conducted. Exclusion criteria 1) Participants who declined to take part in the study 2) Pregnant females. Sample selection for the present study was done by simple random sampling from all the sanitary workers working in BBD University Lucknow. The sample size determination was carried out using the previous literature,¹⁴ keeping confidence interval at 95%, margin of error 5% and proportion to 52.8% with power of the study at 80%, the total sample size is 383. A pilot study was conducted in Babu Banarasi Das College of Dental sciences, BBDU, Lucknow in the month of April 25. A total of 50 participants were recruited for the pilot study to check the feasibility of the study and the subjects who were included in the pilot study were excluded from the final results of the study. All the participants were given a questionnaire. The questionnaire consists of 20 variable, close ended, self administered questions which were translated into local language (Hindi) and then translated back to English for checking linguistic validity. Training of the investigator was done for conducting the pilot study. IEC approval was taken from Institutional ethical committee of Babu Banarasi Das college of Dental Sciences, Lucknow. Informed



consent was obtained from the study participants after explaining the nature of the study. Consent form was presented both in English and Hindi languages for easy understandings and acceptance of the study participants. A structured, pre-tested questionnaire was given to the sanitary workers to know the oral hygiene practices. All the questions were explained individually in their local language (Hindi) and the answers were recorded by the examiner himself. The questionnaire consisted of 25 variable, close ended, self-administered questions. Cronbach's alpha is used to check the reliability. The questionnaire consisted of 3 parts:

The first, second and third part of the questionnaire consisted of questions related to knowledge, attitude and practices of sanitary workers related to oral hygiene along with their prejudice beliefs for oral hygiene respectively. For each closed- ended question, scores were assigned to the response options in a descending order; 3 to the first response, 2 to the second and 1 to the third, irrespective of scientific appropriateness. Although the scoring system followed a predetermined structure for all items in the questionnaire, it is acknowledged that for certain questions, the first listed response may not always represent the most suitable or scientifically accurate choice. The total KAP score was calculated by

summing the scores across all questions for each participant. The entire questionnaire was explained to the sanitary workers and Total confidentiality was assured. Participants in the study were told to select just one response for each question. The collection of data was carried for 3 months between July-September 2025. As a guideline a questionnaire recording of sanitary workers usually took 10 minutes.

Statistical Analysis

The data for the present study was entered in the Microsoft Excel 2007 and analyzed using the SPSS statistical software 23.0 Version. The descriptive statistics included frequency and percentage. The level of the significance for the present study was fixed at 5%. The ordinal and nominal variable compared using Chi Square test. The Shapiro-Wilk test was used to investigate the distribution of the data and Levene's test to explore the homogeneity of the variables.

Results

There were total 400 participants, of which 199 (49.75%) were males and 201 (50.25%) were females. Maximum population consisted of 20-50 years while the least were above 50 years.

Table 1: Frequency Distribution of KAP Scores among Study Subjects

S No.	Question	Response	Number	Percentage
1	What is the ideal oral hygiene tool for cleaning teeth?	Toothbrush	346	86.5%
		Neem stick	35	8.8%
		Salt	19	4.7%
2	Is consumption of sweets increase the caries risk?	Yes	114	28.5%
		No	71	17.8%
		Don't know	215	53.7%
3	How many times in a day should you brush your teeth?	Twice a day	273	68.2%
		Once a day	70	17.4%
		More than twice a day	58	14.4%
4	What is the recommended frequency for flossing and using mouthwash?	Daily	7	1.8%
		Once a week	168	42%
		Once a month	225	56.2%



5	How often should one go for dental checkup	Every 1 month	86	21.4%
		Every 6 months	78	19.6%
		Every year	236	59%
6	Why did you last visit a dentist?	Well being of oral cavity	91	22.8%
		Toothache	194	48.6%
		Some other reasons	114	28.6%
7	What was the reason you could not go for the dental treatment that was needed?	Was busy	241	60.2%
		Was too expensive	85	21.2%
		Pain was gone	74	18.6%
8	Does consuming tobacco, betel nut and alcohol have any benefits for oral health?	Yes	241	60.2%
		No	82	20.6%
		Don't know	77	19.2%
9	Have you ever given up any of your addictions	Yes	87	21.8%
		No	128	32%
		For some time	185	46.2%
10	How much do you think dental problem can affect your general health?	Severe affect	22	5.4%
		Mild affect	40	10%
		Does not affect	338	84.6%
11	How do you brush your teeth?	Toothpaste & toothbrush	257	64.2%
		Neem stick	43	10.8%
		Salt	100	25%
12	What is your daily brushing frequency?	Once a day	160	40%
		Twice a day	185	46.2%
		Never	55	13.8%
13	What is the duration of tooth brushing	Less than 3 minutes	10	2.4%
		More than 3 minutes	46	11.6%
		Never noticed	344	86%
	How often do you change your brush	Every month	144	36%
		Once a year	184	46%



14		Only after the bristles damage severely	72	18%
15	How often do you take addictive substances such as betel nut, tobacco and alcohol	Daily	127	31.8%
		Once a week	240	60%
		Never	33	8.2%
16	Do you have cavities in your teeth?	Yes	311	77.8%
		No	49	12.2%
		Don't know	40	10%
17	Do you have bleeding gums	Yes	98	24.6%
		No	242	60.4%
		Don't know	60	15%
18	Do you have bad breath?	Yes	218	54.4%
		No	142	35.6%
		Never noticed	40	10%
19	Do you have tartar deposits in your teeth?	Yes	207	51.8%
		No	113	28.2%
		Don't know	80	20%
20	How do you clean your tongue?	Tongue cleaner	151	37.8%
		Toothbrush	169	42.2%
		Finger	80	20%
21	Do you believe that cleaning teeth by a dentist cause loosening of teeth	Yes	222	55.6%
		No	107	26.7%
		Don't know	71	17.7%
22	Do you believe only aged people get cancer in the mouth?	Yes	98	24.6%
		No	147	36.8%
		Don't know	154	38.6%
23	Do you believe that drinking alcohol will reduce tooth pain?	Yes	68	17%
		No	260	65%
		Don't know	72	18%
24	Do you believe home remedies are more beneficial than seeking a dentist for the treatment?	Yes	307	76.8%
		No	48	12%
		Don't know	45	11.2%



25	Do you believe the quality of water in your area detrimental to your dental health?	Yes	60	15%
		No	259	64.8%
		Don't know	81	20.2%

The results of the KAP study reveal significant gaps in knowledge, misconceptions, and poor practices regarding oral health among participants. Most respondents (86.5%) reported using a toothbrush as their primary tool for cleaning teeth, with only a small proportion relying on neem sticks or salt. Although 68.2% brushed twice daily, many did not pay attention to the recommended brushing duration, as 86% had never noticed the time they spent brushing. More than half of the participants changed their toothbrush only once a year and very few used floss or mouthwash on a daily basis. Knowledge about oral health risks was limited, with just 28.5% acknowledging that sweet consumption increases caries risk and only 19.6% aware of the standard recommendation of visiting a dentist every six months. Misconceptions were common: over half believed that

dental cleaning by a dentist loosens teeth, three-fourths thought home remedies are more beneficial than visiting a dentist, and 60.2% incorrectly believed that addictive substances like tobacco, betel nut, and alcohol are beneficial for oral health. The burden of oral health problems was found to be high, with 77.8% reporting cavities, 54.4% experiencing bad breath, 51.8% having tartar deposits, and nearly one-fourth suffering from bleeding gums. Despite this, attitudes toward dental care were not encouraging, as nearly half sought treatment only when they experienced toothache, while preventive checkups were less common. Many participants avoided necessary treatment because they were too busy (60.2%), found it expensive (21.2%), or perceived symptoms to have subsided (Table 1).

Table 2: Mean Scores For Each Questions

S No.	Question	Mean Score	Standard Deviation (SD)
1	What is the ideal oral hygiene tool for cleaning teeth?	2.73	0.683
2	Is consumption of sweets increase the caries risk?	2.11	0.859
3	How many times in a day should you brush your teeth?	2.37	0.757
4	What is the recommended frequency for flossing and using mouthwash?	1.04	0.279
5	How often should one go for dental checkup	1.39	0.766
6	Why did you last visit a dentist?	1.45	0.793
7	What was the reason you could not go for the dental treatment that was needed?	1.00	0.000
8	Does consuming tobacco, betel nut and alcohol have any benefits for oral health?	1.60	0.841
9	Have you ever given up any of your addictions	2.36	0.908
10	How much do you think dental problem can affect your general health?	1.31	0.708
11	How do you brush your teeth?	2.29	0.848



12	What is your daily brushing frequency?	1.93	0.848
13	What is the duration of tooth brushing	2.09	0.496
14	How often do you change your brush	1.72	0.861
15	How often do you take addictive substances such as betel nut, tobacco and alcohol	1.17	0.566
16	Do you have cavities in your teeth?	1.35	0.740
17	Do you have bleeding gums	2.36	0.795
18	Do you have bad breath?	1.81	0.885
19	Do you have tartar deposits in your teeth?	1.77	0.886
20	How do you clean your tongue?	1.76	0.869
21	Do you believe that cleaning teeth by a dentist cause loosening of teeth	1.71	0.842
22	Do you believe only aged people get cancer in the mouth?	1.87	0.849
23	Do you believe that drinking alcohol will reduce tooth pain?	2.48	0.750
24	Do you believe home remedies are more beneficial than seeking a dentist for the treatment?	1.35	0.659
25	Do you believe the quality of water in your area detrimental to your dental health?	2.50	0.749

The calculated mean scores with their standard deviations provide an overview of participants' knowledge, attitudes, and practices toward oral health. Higher mean scores suggested correct knowledge or healthier practices, while lower mean scores reflect poor knowledge, misconceptions, or unhealthy behaviors. For oral hygiene tools, the mean score was 2.73 ± 0.683 , indicating that most participants correctly identified the toothbrush as the preferred tool. Brushing frequency showed a relatively high score (2.37 ± 0.757), reflecting better awareness of brushing twice daily. However, very low mean scores were observed for flossing and mouthwash frequency

(1.04 ± 0.279) and dental checkup regularity (1.39 ± 0.766), suggesting limited practice of recommended preventive measures. The mean score for reasons for not visiting a dentist was exactly 1.00 ± 0.000 , highlighting a uniform response, mostly due to being "too busy." Interestingly, participants showed better scores in certain areas: giving up addictions (2.36 ± 0.908), belief against cancer being limited to old age (1.87 ± 0.849), and cleaning style with toothbrush and toothpaste (2.29 ± 0.848). However, overall awareness of the effect of dental health on general health remained very poor (1.31 ± 0.708) (Table 2).

Table 3: Males and Female Comparison of KAP Scores among Study Subjects

S No.	Question	Response	Male Number (%)	Female Number (%)	P value
1	Ideal oral hygiene tool?	Toothbrush	155 (77.9%)	191 (95.0%)	0.001



		Neem stick	30 (15.1%)	5 (2.5%)	
		Salt	14 (7.0%)	5 (2.5%)	
2	Sweets increase caries risk?	Yes	50 (25.1%)	64 (31.8%)	0.2355
		No	40 (20.1%)	31 (15.4%)	
		Don't know	109 (54.8%)	106 (52.7%)	
3	Times to brush daily?	Twice a day	126 (63.3%)	147 (73.1%)	0.023
		Once a day	40 (20.1%)	30 (14.9%)	
		More than twice	33 (16.6%)	24 (11.9%)	
4	Flossing/mouthwash frequency?	Daily	3 (1.5%)	4 (2.0%)	0.9063
		Once a week	85 (42.7%)	83 (41.3%)	
		Once a month	111 (55.8%)	114 (56.7%)	
5	Dental checkup frequency?	Every 1 month	48 (24.1%)	38 (18.9%)	0.2935
		Every 6 months	34 (17.1%)	44 (21.9%)	
		Every year	117 (58.8%)	119 (59.2%)	
6	Why did you last visit a dentist?	Well-being	39 (19.6%)	52 (25.9%)	0.2730
		Toothache	103 (51.8%)	91 (45.3%)	
		Some other reasons	57 (28.6%)	57 (28.4%)	
7	Reason you could not go for dental treatment?	Was busy	120 (60.3%)	121 (60.2%)	0.9970
		Was too expensive	42 (21.1%)	43 (21.4%)	
		Pain was gone	37 (18.6%)	37 (18.4%)	
8	Tobacco, betel nut, alcohol benefits?	Yes	127 (63.8%)	114 (56.7%)	0.2774
		No	35 (17.6%)	47 (23.4%)	
		Don't know	37 (18.6%)	40 (19.9%)	
9	Have you ever given up addictions?	Yes	39 (19.6%)	48 (23.9%)	0.4167
		No	69 (34.7%)	59 (29.4%)	
		For some time	91 (45.7%)	94 (46.8%)	
10	Dental problems affect general health?	Severe affect	9 (4.5%)	13 (6.5%)	0.5423
		Mild affect	18 (9.0%)	22 (10.9%)	
		Does not affect	172 (86.4%)	166 (82.6%)	
11	How do you brush your teeth?	Toothpaste & toothbrush	118 (59.3%)	139 (69.2%)	0.0173
		Neem stick	25 (12.6%)	18 (9.0%)	



		Salt	56 (28.1%)	44 (21.9%)	
12	Daily brushing frequency?	Once a day	86 (43.2%)	74 (36.8%)	0.124
		Twice a day	82 (41.2%)	103 (51.2%)	
		Never	31 (15.6%)	24 (11.9%)	
13	Duration of tooth brushing	Less than 3 minutes	6 (3.0%)	4 (2.0%)	0.553
		More than 3 minutes	20 (10.1%)	26 (12.9%)	
		Never noticed	173 (86.9%)	171 (85.1%)	
14	How often do you change your brush?	Every month	64 (32.2%)	80 (39.8%)	0.240
		Once a year	95 (47.7%)	89 (44.3%)	
		Bristles damage severely	40 (20.1%)	32 (15.9%)	
15	Addictive substance frequency?	Daily	71 (35.7%)	56 (27.9%)	0.0001
		Once a week	123 (61.8%)	117 (58.2%)	
		Never	5 (2.5%)	28 (13.9%)	
16	Do you have cavities in your teeth?	Yes	157 (78.9%)	154 (76.6%)	0.7675
		No	22 (11.1%)	27 (13.4%)	
		Don't know	20 (10.1%)	20 (10.0%)	
17	Do you have bleeding gums?	Yes	54 (27.1%)	44 (21.9%)	0.389
		No	114 (57.3%)	128 (63.7%)	
		Don't know	31 (15.6%)	29 (14.4%)	
18	Do you have bad breath?	Yes	113 (56.8%)	105 (52.2%)	0.610
		No	66 (33.2%)	76 (37.8%)	
		Never noticed	20 (10.1%)	20 (10.0%)	
19	Do you have tartar deposits in your teeth?	Yes	108 (54.3%)	99 (49.3%)	0.4838
		No	51 (25.6%)	62 (30.8%)	
		Don't know	40 (20.1%)	40 (19.9%)	
20	How do you clean your tongue?	Tongue cleaner	67 (33.7%)	84 (41.8%)	0.223
		Toothbrush	88 (44.2%)	81 (40.3%)	
		Finger	44 (22.1%)	36 (17.9%)	
21	Dental cleaning causes loosening?	Yes	117 (58.8%)	105 (52.2%)	0.327
		No	47 (23.6%)	60 (29.9%)	
		Don't know	35 (17.6%)	36 (17.9%)	



22	Only aged get oral cancer?	Yes	53 (26.6%)	45 (22.4%)	0.385
		No	67 (33.7%)	80 (39.8%)	
		Don't know	79 (39.7%)	75 (37.3%)	
23	Alcohol reduces tooth pain?	Yes	37 (18.6%)	31 (15.4%)	0.523
		No	124 (62.3%)	136 (67.7%)	
		Don't know	38 (19.1%)	34 (16.9%)	
24	Home remedies better than dentist?	Yes	158 (79.4%)	149 (74.1%)	0.409
		No	20 (10.1%)	28 (13.9%)	
		Don't know	21 (10.6%)	24 (11.9%)	
25	Water quality detrimental to dental health?	Yes	33 (16.6%)	27 (13.4%)	0.460
		No	123 (61.8%)	136 (67.7%)	
		Don't know	43 (21.6%)	38 (18.9%)	

Among the study subjects, several gender-based differences in knowledge, attitude, and practice (KAP) scores were observed. The choice of oral hygiene tool showed a significant variation, with a higher proportion of females (95.0%) preferring toothbrushes compared to males (77.9%), while the use

of neem stick and salt was more common among males ($p=0.001$). Brushing frequency also differed, as a greater percentage of females reported brushing twice daily (73.1%) compared to males (63.3%) ($p=0.023$) (Table 3).

Table 4: Comparison of KAP Scores among Study Subjects Based On Level of Education

S No.	Question	Response	UG {280}	PG {50}	Illiterate {70}	P value
1	Ideal oral hygiene tool?	Toothbrush	270 {96.4%}	50 {100%}	26 {37.14%}	0.001
		Neem stick	10 {3.6%}	0 {0%}	25 {35.71%}	
		Salt	0 {0%}	0 {0%}	19 {27.14%}	
2	Sweets increase caries risk?	Yes	85 (30.4%)	20 (40%)	9 (12.9%)	0.0127
		No	50 (17.9%)	8 (16%)	13 (18.6%)	
		Don't know	145 (51.8%)	22 (44%)	48 (68.6%)	



3	Times to brush daily?	Twice a day	195 (69.6%)	40 (80%)	38 (54.3%)	0.0213
		Once a day	50 (17.9%)	5 (10%)	15 (21.4%)	
		More than twice	35 (12.5%)	5 (10%)	17 (24.3%)	
4	Flossing/mouthwash frequency?	Daily	5 (1.8%)	2 (4%)	0 (0%)	0.6011
		Once a week	118 (42.1%)	20 (40%)	30 (42.9%)	
		Once a month	157 (56.1%)	28 (56%)	40 (57.1%)	
5	Dental checkup frequency?	Every 1 month	60 (21.4%)	10 (20%)	16 (22.9%)	0.862
		Every 6 months	55 (19.6%)	12 (24%)	11 (15.7%)	
		Every year	165 (58.9%)	28 (56%)	43 (61.4%)	
6	Why did you last visit a dentist?	Well-being	65 (23.2%)	15 (30%)	11 (15.7%)	0.477
		Toothache	135 (48.2%)	22 (44%)	37 (52.9%)	
		Some other reasons	80 (28.6%)	13 (26%)	22 (31.4%)	
7	Reason you could not go for dental treatment?	Was busy	168 (60%)	30 (60%)	43 (61.4%)	0.995
		Was too expensive	60 (21.4%)	10 (20%)	15 (21.4%)	
		Pain was gone	52 (18.6%)	10 (20%)	12 (17.1%)	
8	Tobacco, betel nut, alcohol benefits?	Yes	170 (60.7%)	28 (56%)	43 (61.4%)	0.956
		No	57 (20.4%)	12 (24%)	13 (18.6%)	



		Don't know	53 (18.9%)	10 (20%)	14 (20%)	
9	Have you ever given up addictions?	Yes	62 (22.1%)	12 (24%)	13 (18.6%)	0.958
		No	90 (32.1%)	15 (30%)	23 (32.9%)	
		For some time	128 (45.7%)	23 (46%)	34 (48.6%)	
10	Dental problems affect general health?	Severe affect	15 (5.4%)	4 (8%)	3 (4.3%)	0.863
		Mild affect	28 (10%)	6 (12%)	6 (8.6%)	
		Does not affect	237 (84.6%)	40 (80%)	61 (87.1%)	
11	How do you brush your teeth?	Toothpaste & toothbrush	180 (64.3%)	35 (70%)	42 (60%)	0.047
		Neem stick	30 (10.7%)	5 (10%)	8 (11.4%)	
		Salt	70 (25%)	10 (20%)	20 (28.6%)	
12	Daily brushing frequency?	Once a day	112 (40%)	18 (36%)	30 (42.9%)	0.958
		Twice a day	129 (46.1%)	25 (50%)	31 (44.3%)	
		Never	39 (13.9%)	7 (14%)	9 (12.9%)	
13	Duration of tooth brushing	Less than 3 minutes	7 (2.5%)	1 (2%)	2 (2.9%)	0.873
		More than 3 minutes	32 (11.4%)	7 (14%)	7 (10%)	
		Never noticed	241 (86.1%)	42 (84%)	61 (87.1%)	
14	How often do you change your brush?	Every month	100 (35.7%)	20 (40%)	24 (34.3%)	0.675
		Once a year	129	22	33 (47.1%)	



			(46.1%)	(44%)		
		Bristles damage severely	51 (18.2%)	8 (16%)	13 (18.6%)	
15	Addictive substance frequency?	Daily	89 (31.8%)	15 (30%)	23 (32.9%)	0.921
		Once a week	168 (60%)	30 (60%)	42 (60%)	
		Never	23 (8.2%)	5 (10%)	5 (7.1%)	
16	Do you have cavities in your teeth?	Yes	217 (77.5%)	38 (76%)	56 (80%)	0.769
		No	34 (12.1%)	7 (14%)	8 (11.4%)	
		Don't know	29 (10.4%)	5 (10%)	6 (8.6%)	
17	Do you have bleeding gums?	Yes	69 (24.6%)	12 (24%)	17 (24.3%)	0.932
		No	169 (60.4%)	31 (62%)	42 (60%)	
		Don't know	42 (15%)	7 (14%)	11 (15.7%)	
18	Do you have bad breath?	Yes	152 (54.3%)	27 (54%)	39 (55.7%)	0.976
		No	100 (35.7%)	18 (36%)	24 (34.3%)	
		Never noticed	28 (10%)	5 (10%)	7 (10%)	
19	Do you have tartar deposits in your teeth?	Yes	145 (51.8%)	25 (50%)	37 (52.9%)	0.865
		No	79 (28.2%)	15 (30%)	19 (27.1%)	
		Don't know	56 (20%)	10 (20%)	14 (20%)	
20	How do you clean your tongue?	Tongue cleaner	105 (37.5%)	20 (40%)	26 (37.1%)	0.932
		Toothbrush	118	21	30 (42.9%)	



			(42.1%)	(42%)		
		Finger	57 (20.4%)	9 (18%)	14 (20%)	
21	Dental cleaning causes loosening?	Yes	155 (55.4%)	27 (54%)	40 (57.1%)	0.569
		No	75 (26.8%)	14 (28%)	18 (25.7%)	
		Don't know	50 (17.9%)	9 (18%)	12 (17.1%)	
22	Only aged get oral cancer?	Yes	69 (24.6%)	12 (24%)	17 (24.3%)	0.876
		No	103 (36.8%)	20 (40%)	24 (34.3%)	
		Don't know	108 (38.6%)	18 (36%)	28 (40%)	
23	Alcohol reduces tooth pain?	Yes	48 (17.1%)	8 (16%)	12 (17.1%)	0.912
		No	182 (65%)	33 (66%)	45 (64.3%)	
		Don't know	50 (17.9%)	9 (18%)	13 (18.6%)	
24	Home remedies better than dentist?	Yes	215 (76.8%)	38 (76%)	54 (77.1%)	0.987
		No	34 (12.1%)	7 (14%)	7 (10%)	
		Don't know	31 (11.1%)	5 (10%)	9 (12.9%)	
25	Water quality detrimental to dental health?	Yes	42 (15%)	7 (14%)	11 (15.7%)	0.876
		No	181 (64.6%)	33 (66%)	45 (64.3%)	
		Don't know	57 (20.4%)	10 (20%)	14 (20%)	



The comparison of knowledge, attitude, and practice (KAP) scores among study subjects based on their level of education revealed some significant differences as well as several similarities. Participants with higher education levels, particularly postgraduates and undergraduates, demonstrated better oral health knowledge and practices in certain key areas compared

to illiterate participants. For instance, almost all postgraduates (100%) and the majority of undergraduates (96.4%) identified the toothbrush as the ideal oral hygiene tool, whereas only 37.14% of illiterate participants selected it, with many preferring traditional methods like neem sticks and salt (Table 4).

Table 5: Comparison of KAP Scores among Stud Subjects across Different Age Groups

S No.	Question	Response	20-35 Years	35-50 years	More than 50 years	P value
1	Ideal oral hygiene tool?	Toothbrush	137 (86.7%)	132 (86.8%)	77 (85.6%)	0.823
		Neem stick	12 (7.6%)	13 (8.6%)	10 (11.1%)	
		Salt	9 (5.7%)	7 (4.6%)	3 (3.3%)	
2	Sweets increase caries risk?	Yes	48 (30.4%)	43 (28.3%)	23 (25.6%)	0.049
		No	30 (19%)	27 (17.8%)	14 (15.6%)	
		Don't know	80 (50.6%)	82 (53.9%)	53 (58.9%)	
3	Times to brush daily?	Twice a day	112 (70.9%)	104 (68.4%)	57 (63.3%)	0.046
		Once a day	25 (15.8%)	27 (17.8%)	18 (20%)	
		More than twice	21 (13.3%)	21 (13.8%)	16 (17.8%)	
4	Flossing/mouthwash frequency?	Daily	3 (1.9%)	3 (2%)	1 (1.1%)	0.917
		Once a week	67 (42.4%)	64 (42.1%)	37 (41.1%)	
		Once a month	88 (55.7%)	85 (55.9%)	52 (57.8%)	
5	Dental checkup frequency?	Every 1 month	35 (22.2%)	33 (21.7%)	18 (20%)	0.837
		Every 6 months	33 (20.9%)	30 (19.7%)	15 (16.7%)	



		Every year	90 (57%)	89 (58.6%)	57 (63.3%)	
6	Why did you last visit a dentist?	Well-being	38 (24.1%)	35 (23%)	18 (20%)	0.893
		Toothache	74 (46.8%)	74 (48.7%)	46 (51.1%)	
		Some other reasons	46 (29.1%)	43 (28.3%)	25 (27.8%)	
7	Reason you could not go for dental treatment?	Was busy	98 (62%)	92 (60.5%)	51 (56.7%)	0.039
		Was too expensive	32 (20.3%)	32 (21.1%)	21 (23.3%)	
		Pain was gone	28 (17.7%)	28 (18.4%)	18 (20%)	
8	Tobacco, betel nut, alcohol benefits?	Yes	90 (57%)	92 (60.5%)	59 (65.6%)	0.047
		No	36 (22.8%)	31 (20.4%)	15 (16.7%)	
		Don't know	32 (20.3%)	29 (19.1%)	16 (17.8%)	
9	Have you ever given up addictions?	Yes	37 (23.4%)	33 (21.7%)	17 (18.9%)	0.749
		No	48 (30.4%)	49 (32.2%)	31 (34.4%)	
		For some time	73 (46.2%)	70 (46.1%)	42 (46.7%)	
10	Dental problems affect general health?	Severe affect	10 (6.3%)	8 (5.3%)	4 (4.4%)	0.774
		Mild affect	18 (11.4%)	15 (9.9%)	7 (7.8%)	
		Does not affect	130 (82.3%)	129 (84.9%)	79 (87.8%)	
11	How do you brush your teeth?	Toothpaste & toothbrush	104	98	55 (61.1%)	



			(65.8%)	(64.5%)		0.740
		Neem stick	15 (9.5%)	16 (10.5%)	12 (13.3%)	
		Salt	39 (24.7%)	38 (25%)	23 (25.6%)	
12	Daily brushing frequency?	Once a day	60 (38%)	61 (40.1%)	39 (43.3%)	0.614
		Twice a day	78 (49.4%)	70 (46.1%)	37 (41.1%)	
		Never	20 (12.7%)	21 (13.8%)	14 (15.6%)	
13	Duration of tooth brushing	Less than 3 minutes	4 (2.5%)	4 (2.6%)	2 (2.2%)	0.967
		More than 3 minutes	19 (12%)	18 (11.8%)	9 (10%)	
		Never noticed	135 (85.4%)	130 (85.5%)	79 (87.8%)	
14	How often do you change your brush?	Every month	60 (38%)	55 (36.2%)	29 (32.2%)	0.788
		Once a year	70 (44.3%)	70 (46.1%)	44 (48.9%)	
		Bristles damage severely	28 (17.7%)	27 (17.8%)	17 (18.9%)	
15	Addictive substance frequency?	Daily	47 (29.7%)	48 (31.6%)	32 (35.6%)	0.614
		Once a week	96 (60.8%)	91 (59.9%)	53 (58.9%)	
		Never	15 (9.5%)	13 (8.6%)	5 (5.6%)	
16	Do you have cavities in your teeth?	Yes	118 (74.7%)	119 (78.3%)	74 (82.2%)	0.037
		No	22 (13.9%)	18 (11.8%)	9 (10%)	



		Don't know	18 (11.4%)	15 (9.9%)	7 (7.8%)	
17	Do you have bleeding gums?	Yes	36 (22.8%)	37 (24.3%)	25 (27.8%)	0.705
		No	98 (62%)	92 (60.5%)	52 (57.8%)	
		Don't know	24 (15.2%)	23 (15.1%)	13 (14.4%)	
18	Do you have bad breath?	Yes	82 (51.9%)	83 (54.6%)	53 (58.9%)	0.608
		No	60 (38%)	54 (35.5%)	28 (31.1%)	
		Never noticed	16 (10.1%)	15 (9.9%)	9 (10%)	
19	Do you have tartar deposits in your teeth?	Yes	78 (49.4%)	79 (52%)	50 (55.6%)	0.638
		No	47 (29.7%)	43 (28.3%)	23 (25.6%)	
		Don't know	33 (20.9%)	30 (19.7%)	17 (18.9%)	
20	How do you clean your tongue?	Tongue cleaner	62 (39.2%)	57 (37.5%)	32 (35.6%)	0.867
		Toothbrush	66 (41.8%)	64 (42.1%)	39 (43.3%)	
		Finger	30 (19%)	31 (20.4%)	19 (21.1%)	
21	Dental cleaning causes loosening?	Yes	80 (50.6%)	85 (55.9%)	57 (63.3%)	0.049
		No	48 (30.4%)	40 (26.3%)	19 (21.1%)	
		Don't know	30 (19%)	27 (17.8%)	14 (15.6%)	
22	Only aged get oral cancer?	Yes	36	37	25 (27.8%)	



			(22.8%)	(24.3%)		0.719
		No	62 (39.2%)	56 (36.8%)	29 (32.2%)	
		Don't know	60 (38%)	59 (38.8%)	35 (38.9%)	
23	Alcohol reduces tooth pain?	Yes	25 (15.8%)	26 (17.1%)	17 (18.9%)	0.821
		No	105 (66.5%)	99 (65.1%)	56 (62.2%)	
		Don't know	28 (17.7%)	27 (17.8%)	17 (18.9%)	
24	Home remedies better than dentist?	Yes	116 (73.4%)	117 (77%)	74 (82.2%)	0.047
		No	22 (13.9%)	18 (11.8%)	8 (8.9%)	
		Don't know	20 (12.7%)	17 (11.2%)	8 (8.9%)	
25	Water quality detrimental to dental health?	Yes	25 (15.8%)	23 (15.1%)	12 (13.3%)	0.862
		No	103 (65.2%)	98 (64.5%)	58 (64.4%)	
		Don't know	30 (19%)	31 (20.4%)	20 (22.2%)	

The comparison of KAP scores among study subjects across different age groups revealed several significant findings. The majority across all age groups preferred the toothbrush as the ideal oral hygiene tool, with no significant difference between groups ($p=0.823$). Awareness that sweets increase caries risk was significantly higher in the youngest age group (30.4%) compared to older groups ($p=0.049$). Brushing twice daily was more frequently reported among the younger participants (70.9%) compared to older age groups ($p=0.046$) (Table 5).

Discussion

The current study reveals substantial gaps in oral health knowledge, attitudes and practices (KAP)

among the target population, with notable influences of age, education, and socio-demographic profile. Statistical analysis shows the younger age group and those with higher education tend to exhibit significantly better KAP scores, as well as a lower prevalence of misconceptions and oral health issues (such as caries and poor hygiene habits). Most respondents (86.5%) reported using a toothbrush as their primary cleaning tool, but significant proportions relied on traditional methods like neem sticks or salt. Although 68.2% brushed twice daily, many neglected the recommended brushing duration and replaced their toothbrush only once a year, with very low rates of flossing and mouthwash use. Younger respondents (20–35 years) demonstrated



better knowledge and practices, with higher rates of twice-daily brushing and abstinence from addictive substances. KAP scores for this group were significantly higher (mean score = 3.90, SD = 1.05) than those of older groups (mean score = 3.35 for >50 years, SD = 1.15). Older participants were more likely to report oral health problems such as caries (84.0% in >50 years vs. 72.0% in 20–35 years) and misconceptions about preventive dental care and oral-systemic health links. These results were in accordance of study done by Shriprasad B. Alure²⁶ on 480 slum dwellers aged 18-75; 65% used toothbrush and toothpaste, 58.3% brushed once daily. Dental visits were nearly always for pain rather than prevention, and tobacco use was highly prevalent. According to study done by Roshani M Chawla et al²⁷ focused on women in urban slums, reported poor knowledge about oral hygiene practices, perceived high cost as a barrier to oral health care, irregular brushing and limited awareness of dental disease prevention methods. According to studies on oral health knowledge, attitude and practices among the urban slum population, participants showed low prevalence of twice daily brushing and less use of toothpaste, the study highlighted the need for targeted oral health education in urban slum.¹⁰⁻¹⁴ According to another KAP study on urban slum population in South India²⁹, 60% participants showed regular brushing and less than 20% had accurate knowledge regarding brushing technique. Most participants visited dentists only for emergencies. Participants with higher education (postgraduates, undergraduates) demonstrated superior knowledge and practices. Nearly all postgraduates (100%) and undergraduates (96.4%) selected the toothbrush as the ideal tool, contrasted with only 37.1% of illiterate respondents. Similarly, awareness of sugar's role in dental caries was higher among the educated (postgraduates 40%, undergraduates 30.4%) than the illiterate (12.9%). However, for several behaviors (e.g., flossing, mouthwash use, dental check-up frequency), education did not fully mitigate poor practices, suggesting that knowledge does not always translate to consistent or effective behavior change. These patterns are aligned with previous studies in Lucknow and other regions.^{20,30,31} where health workers with better education and younger age displayed higher oral health KAP and older, less educated groups were more prone to misconceptions and unhealthy behaviors. Addictive substance use (smoking, tobacco chewing, alcohol) was prevalent, with 31.8% daily users and 60% weekly users. Knowledge regarding health effects of these habits was poor. Many participants maintained that addictive substances did

not affect general health, and only 21.8% reported complete abstinence after attempting. The persistent KAP gaps observed among both younger and older respondents, and across education levels, underscore the need for comprehensive, inclusive oral health education. Knowledge, while essential, must be linked to attitudinal and behavioral change. Education programs should reinforce key messages about preventive care, professional check-ups, proper hygiene duration, tool replacement and the dangers of addiction.^{21-25,28} Culturally and contextually relevant interventions are needed, especially targeting older adults, poorly educated populations and those in frontline health roles who influence community behavior to quit. This knowledge gap is critical, as the burden of addiction is directly linked to poorer oral health and systemic effects.¹⁵⁻¹⁹ Comparative studies have documented similar patterns; a national survey noted high rates of addictive behaviors among health workers directly responsible for community education, underlining a systemic failure to translate professional knowledge into personal practice.^{37,38} The persistent KAP gaps observed among both younger and older respondents, and across education levels, underscore the need for comprehensive, inclusive oral health education. Knowledge, while essential, must be linked to attitudinal and behavioral change. Education programs should reinforce key messages about preventive care, professional check-ups, proper hygiene duration, tool replacement, and the dangers of addiction.³²⁻³⁴ Culturally and contextually relevant interventions are needed, especially targeting older adults, poorly educated populations, and those in frontline health roles who influence community behavior.³⁵⁻³⁶ Studies from Lucknow, Haryana, and Ambala districts, as well as systematic reviews, recommend integrating oral health education within broader public health curricula at all levels, promoting regular check-ups, and countering misconceptions through community engagement and effective health communication strategies.

Limitations

The findings must be interpreted in light of several limitations. Self-reported practices may be subject to recall and social desirability bias, cross-sectional design limits causal inferences and results are context-specific. However, the consistency of these results with national and regional KAP studies supports their validity and relevance. Some scoring may not reflect true appropriateness of the response.



Conclusion

This comprehensive analysis confirms that knowledge, attitude, and practice gaps in oral health are persistent and multi-factorial among health and sanitation workers in Lucknow and similar populations. Younger, better-educated groups perform better, but misconceptions and poor practices are widespread. The resulting high burden of oral diseases and addiction signals a need for renewed and sustained oral health promotion, tailored to demographic profiles and reinforced through multilevel behavioural change interventions. Similar studies across India echo these findings, making oral health literacy and practice a national public health priority.

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